



1/14

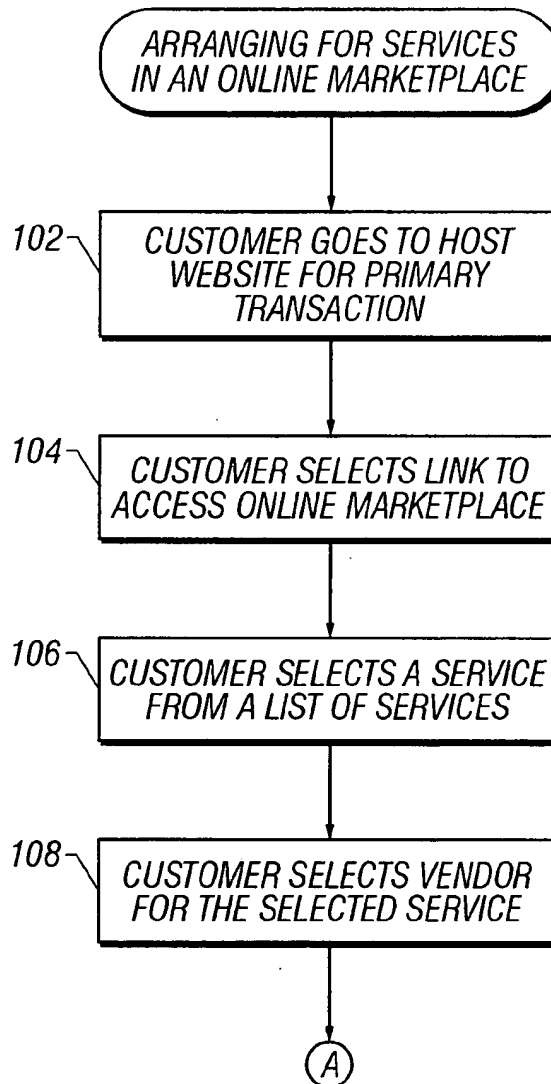


FIG. 1A

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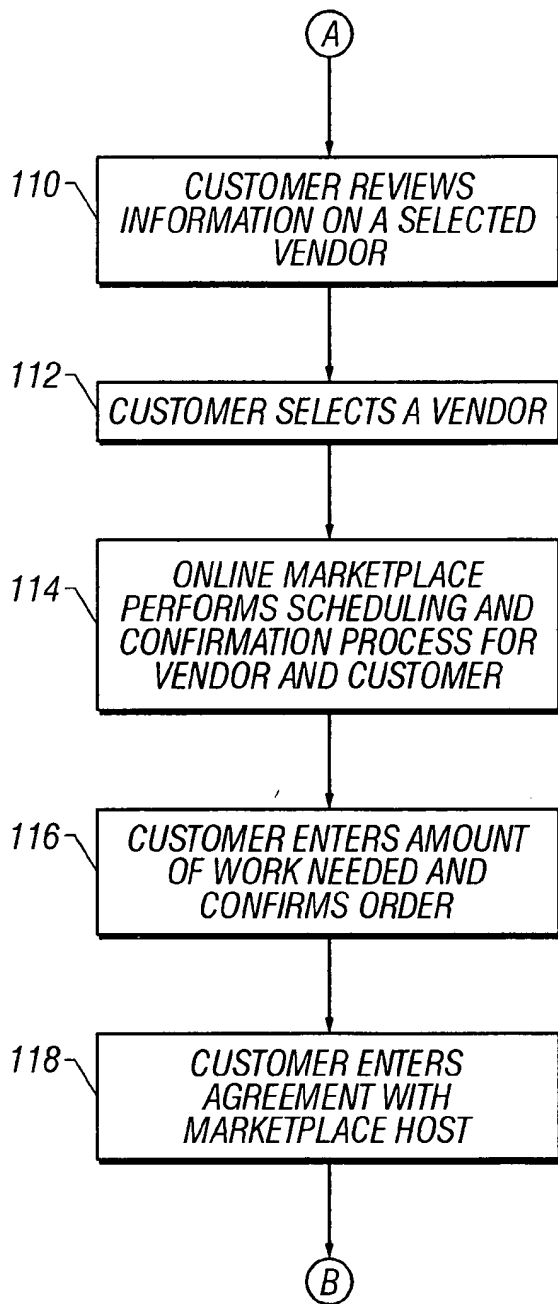


FIG. 1B

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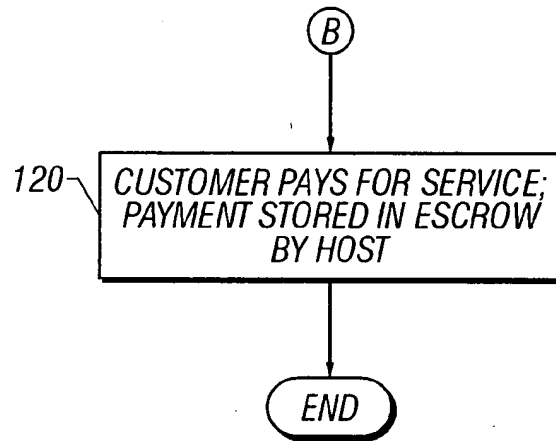


FIG. 1C

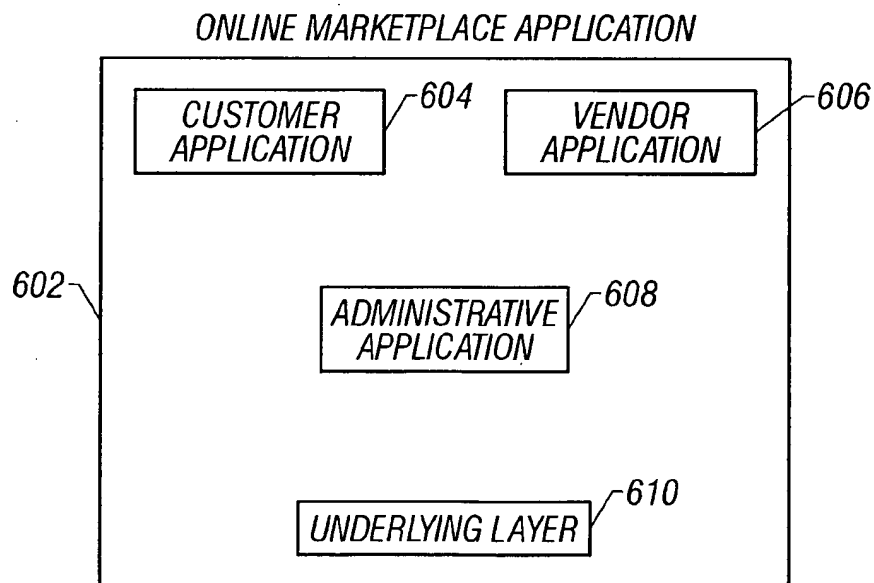


FIG. 6

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U-Haul eMove: Moving information - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Print

Address <http://emove.uhaul.com/ratequote/origindestination.asp?sessionID=B8FF0533-6574-C073-4411-9F34225D3D26&typeofmove=oneway>

Links Search America on Alert Bookmarks My Yahoo! Yahoo! Mail Go

U-HAUL *eMove*

Online Rates & Reservations

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Moving Tip!

Save time and money by renting your equipment on off-peak days, from Sunday to Thursday.

Jump To: Change account info Sign out

Moving information

For multiple destination moves, please call 1-800-GO-UHAUL

Moving from

State/province Choose...

City

or ZIP code

Moving to

State/province Choose...

City

or ZIP code

Schedule

When do you want to pick up the equipment?

October 3 2001

Done

Start U-Haul eMove: M... FAQUER.DOC - Micr... Microsoft PowerPoint - ... Internet 2:55 PM

FIG. 2A

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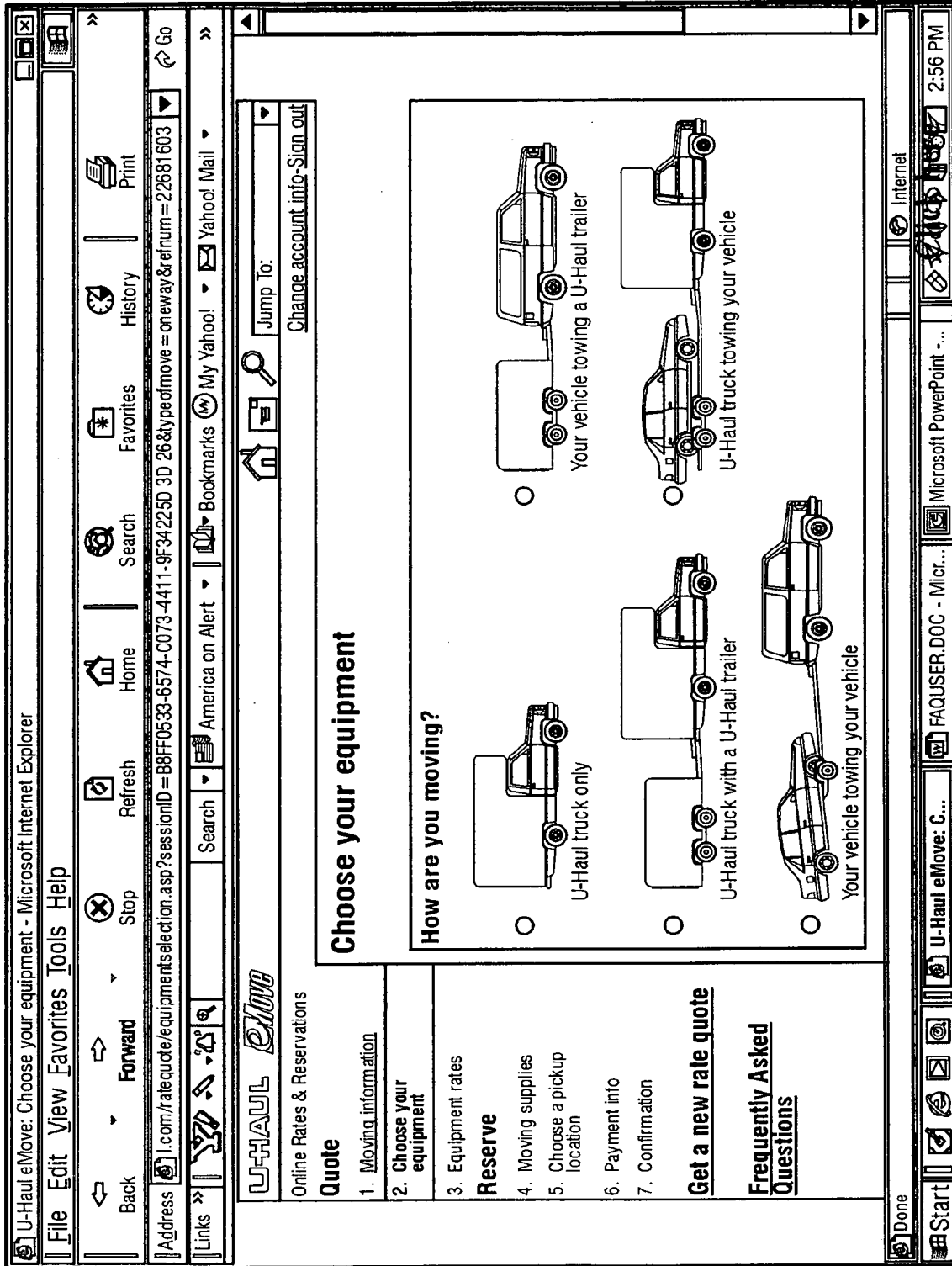


FIG. 2B

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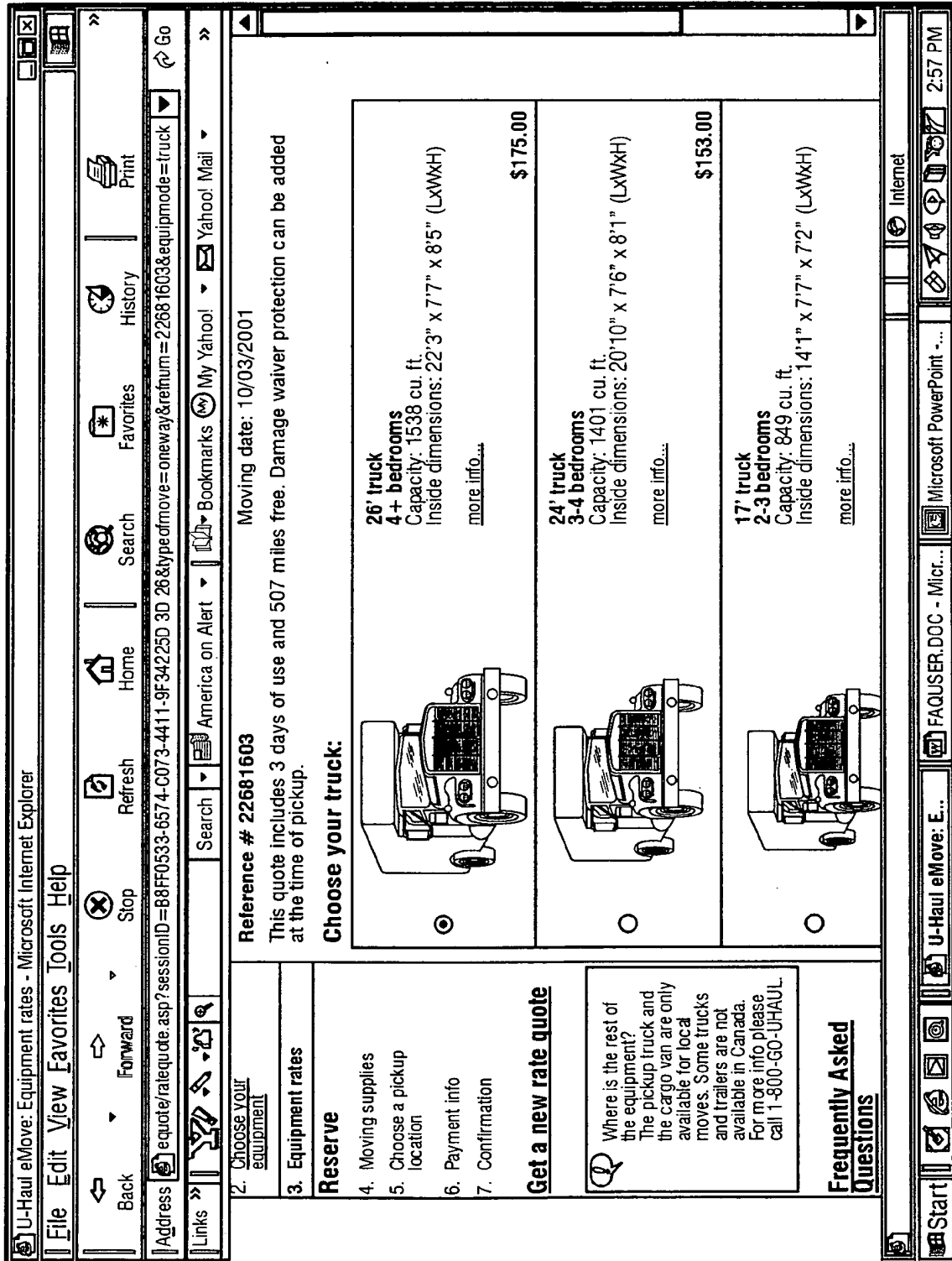


FIG. 2C

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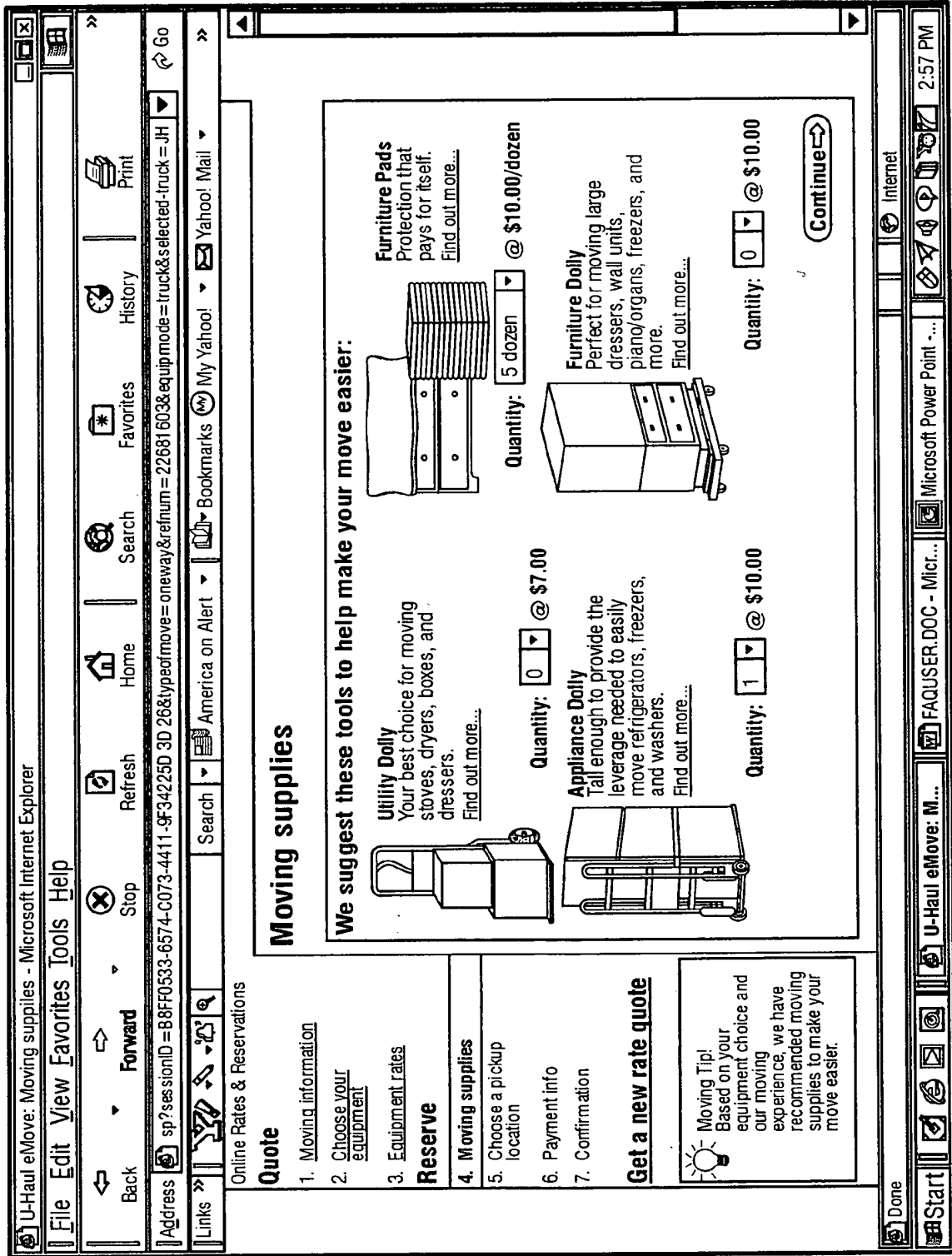


FIG. 2D

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U-Haul eMove: You have a confirmed reservation - Microsoft Internet Explorer

Links Welcome-YY=

File Edit View E

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss

Address https://emove.uhaul.com/reserve/summary.asp?sessionID=B8FF0533-6574-C073-4411-9F34225D 3D 2&&returnum=21972429

U-HAUL *Online*

Online Rates & Reservations

Jump To: Change account info Sign out

Quote

1. Moving information

2. Choose your equipment

3. Equipment rates

Reserve

4. Moving supplies

5. Choose a pickup location

6. Payment info

7. Confirmation

Get a new rate quote

Review your rate quotes & reservations

Frequently Asked Questions

☒ Quick Survey
Take a few seconds to help us make your moving experience easier.

☐ Moving Tip
Take a few seconds to help us make your moving experience easier.

You have a confirmed reservation

Print this page as a record of your reservation.

Your credit card has been charged the rental deposit of \$80.00.
• The balance for your rental is due at the time you pick up your equipment.
• If you intend to pay the balance of your rental with a credit card, please bring your card in at the time you pick up your equipment.

Reference #21972429

Moving information

From LOS ANGELES, CA to PHOENIX EAST, AZ
Pickup date: 07/17/2001

Preferred location:
U-HAUL CENTER DOWNTOWN
1836 S ARAPAHOE ST
(213) 746-5910

Trucks include 3 days of use and 488 miles free. Towing items include 3 days of use and unlimited mileage. Damage waiver protection can be added at the time of pickup.

Equipment

10' truck (includes 3 days of use and 488 miles free; additional miles \$.40)	\$353.00
Utility dollies	\$7.00
1 dozen furniture pads	\$10.00
Balance due at pickup (not including tax)	\$370.00

NEED HELP LOADING & UNLOADING? Click here

Done

Start U-Haul eMove: You h...

10:54 AM

FIG. 2E

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make your move on eMove

Step 1: Pick location & types of help you will need

You have booked your U-Haul equipment to

Move From **To**

Your Pickup date is: **Your approximate arrival date is:**

Check help you need in "City 1"?

☐ Loading/Unloading ☐ Packing/Unpacking ☐ Carpet Cleaning ☐ House Cleaning ☐ Yard Work ☐ Painting ☐ Assembly/disassembly ☐ Other (please specify) _____

Check help you need in "City 2"?

☐ Loading/Unloading ☐ Packing/Unpacking ☐ Carpet Cleaning ☐ House Cleaning ☐ Yard Work ☐ Painting ☐ Assembly/disassembly ☐ Other (please specify) _____

FIG. 3A

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make your move on eMove



Step 2: Review Moving Helpers in each city

Scheduled Pickup Time:

Aug 8, 2001; 8:00 AM

U-Haul Beverly Hills
 2621, E. Indian School
 Beverly Hills, CA-
 90210

Scheduled Drop Off:

U-Haul Hayden Road
 Scottsdale Road
 Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Moving Helpers in Los Angeles, CA

Los Angeles, CA

308

1. John's Labor ☒ D * ☒ Review
 ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
2. Sam's Moving Help *** ☒ Review
 ↗ Yard Cleanup ↗ Housecleaning ↗ Carpets
3. Starving Srimi ☒ D ** ☒ Review
 ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
 ↗ Yard Cleanup ↗ Housecleaning ↗ Assembly

Moving Helpers in Phoenix, AZ

Phoenix, AZ

1. JT Labor Express ☒ D * ☒ Review
 ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
2. Don's Moving Help ☒ D *** ☒ Review
 ↗ Yard Cleanup ↗ Housecleaning ↗ Carpets
3. Starving Vaughn ☒ D *** ☒ Review
 ↗ Load/Unload ↗ Pack/Unpack ↗ Carpets
 ↗ Yard Cleanup ↗ Housecleaning ↗ Assembly

☒ iD - What does this mean?

☒ iD means that the person has been verified for their identity. We want to ensure that our customers have access to safe & reliable helpers. And that is why we require all our moving helpers to verify their id. Click more for details

FIG. 3B

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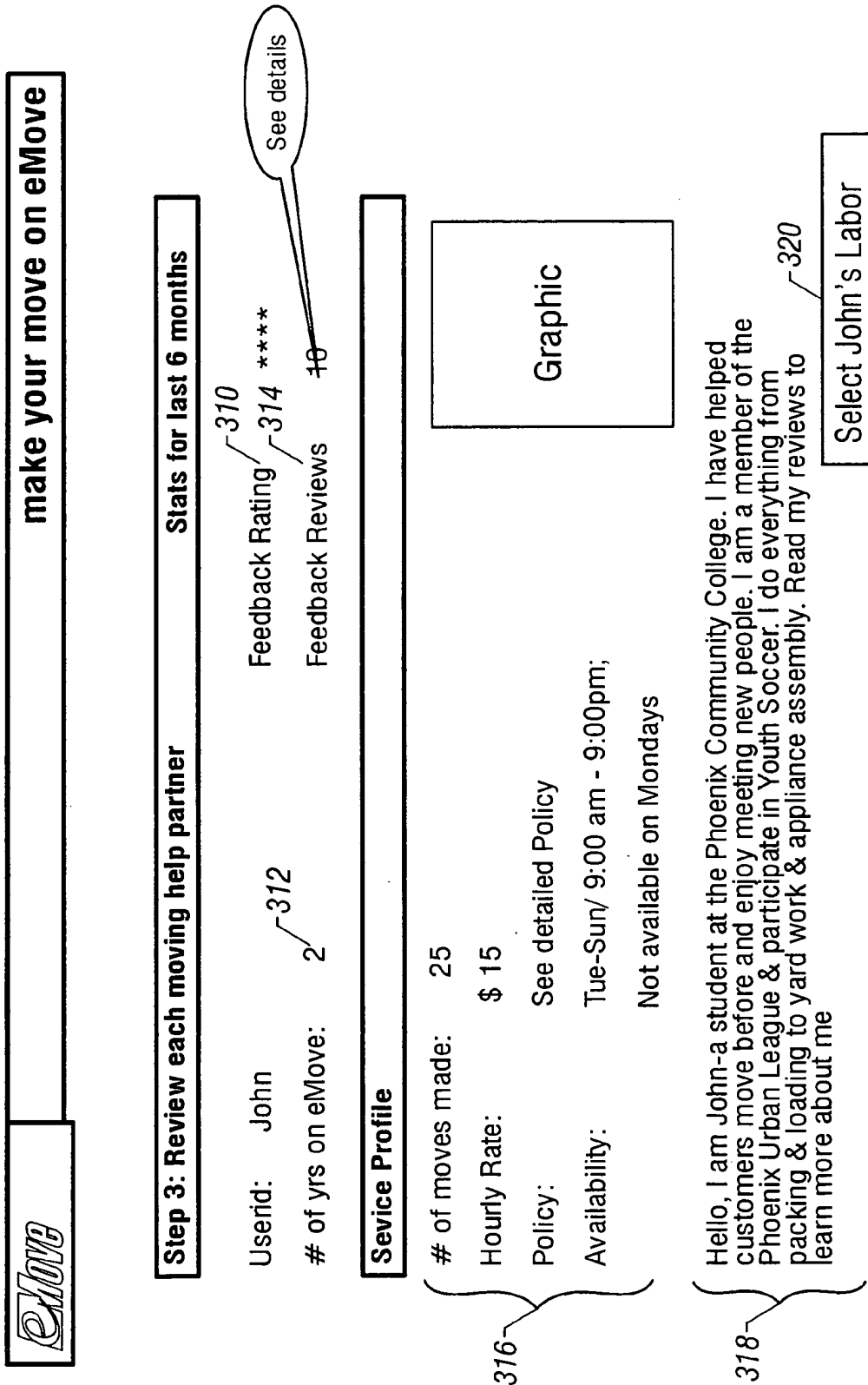


FIG. 3C

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make your move on eMove

Step 4: Schedule & Confirmation Process

Scheduled Pickup Time:

Aug 8, 2001; 8:00 AM
 U-Haul Beverly Hills
 2621, E. Indian School
 Beverly Hills, CA-
 90210

Scheduled Drop Off:

U-Haul Hayden Road
 Scottsdale Road
 Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Cancellation Policy: See [Cancellation Policy](#)

Schedule:

Wednesday August 8, 2001

8:00	
9:00	
10:00	
11:00	
12:00	
1:00	
2:00	
3:00	
4:00	
5:00	
6:00	

August 2001						
S	M	T	W	T	F	S
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Time Estimator:

Based on our estimates of moving times, we estimate you will need about **8 hours** to accomplish what you've outlined in your request.

Click here to find our more about moving help estimator tools..

You indicated that you need the following help:

➤ Loading & Unloading ➤ Carpet Cleaning

Please tell us how many hours of labor you wish to purchase? _____ hrs

How many "moving help partners" will you need? _____

CONFIRM

FIG. 3D

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make your move on eMove

Step 5: Payment Screen

**Scheduled Pickup
Time:**

Aug 8, 2001; 8:00 AM
U-Haul Beverly Hills
2621, E. Indian School
Beverly Hills, CA-
90210

Scheduled Drop Off:

U-Haul Hayden Road
Scottsdale Road
Phoenix, AZ-85281

Size of Truck:

14 Footer

Towing: None

Thank you for choosing John's Labor. Please verify all information.

Number of Hours Purchased: 8

Type of Moving Help Requested:

➤ Loading & Unloading ➤ Carpet Cleaning

Total Estimated Cost: \$120 } -328

Please enter your Credit Card Information & Expiration Date

Please enter a mobile/pager you can be reached at: _____ ?

Here is your confirmation number: S V 8 3 4 T R } -330

Keep this confirmation code very carefully. Giving this number over to the vendor will allow the vendor to be able to charge your credit card for the above amount. Please note that these funds will be held in escrow until the services are rendered satisfactorily. Any questions, send email to customerservice@uhaul.com

Please do visit us back and fill out the customer review section. IT is very important that you review your moving help partner. Your feedback allows us to establish a quality service for your moving customers.

Click here to Complete Purchase

FIG. 4

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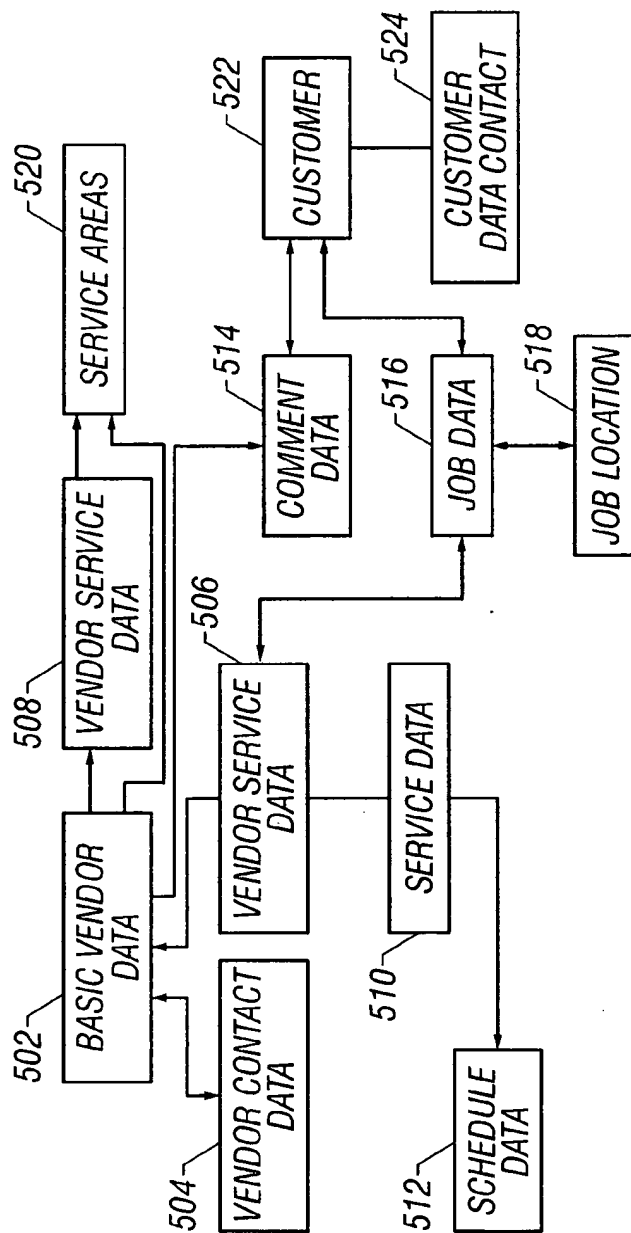


FIG. 5